



Federal Home Loan Bank  
NEW YORK

# Current RSA Hard or Soft Token User Guide

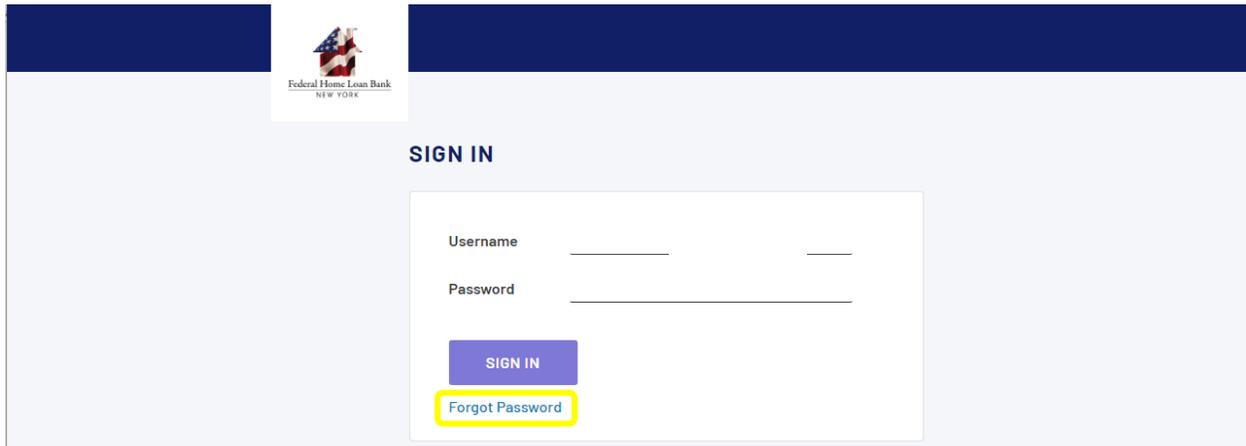
August, 2021

## Current RSA Hard or Soft Token Enrollment for Multi-factor Authentication

Starting on August 16, 2021, users will be able to enroll their current device by following the instructions below:

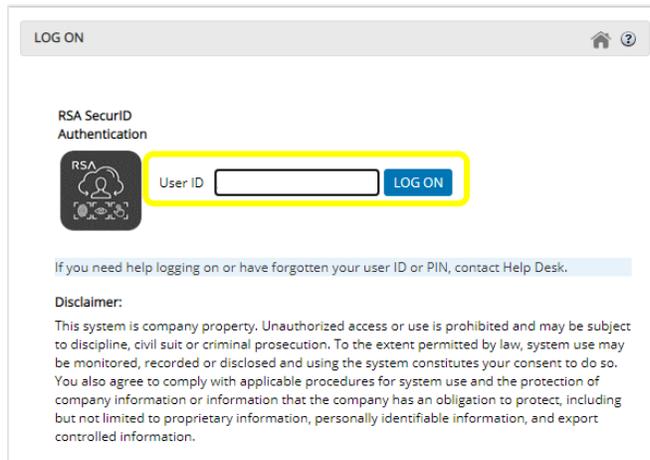
### 1. Reset Your User Password

A. From the [system](#) site, select [**Forgot Password**].



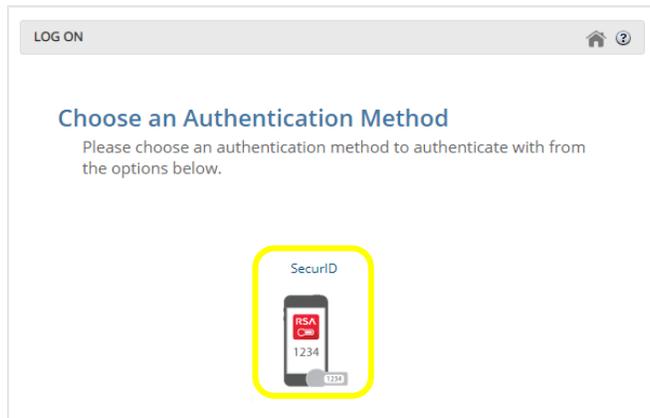
The screenshot shows the 'SIGN IN' page of the Federal Home Loan Bank New York system. It features a 'SIGN IN' button and a 'Forgot Password' link, both highlighted with yellow boxes. The page includes the bank's logo and a header with a dark blue background.

B. Enter your User ID and select [**LOG ON**].



The screenshot shows the 'LOG ON' page. It features an 'RSA SecurID Authentication' section with a 'User ID' input field and a 'LOG ON' button, both highlighted with yellow boxes. Below the input field is a link for help and a disclaimer.

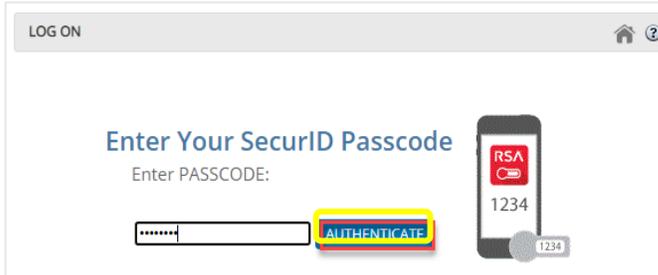
C. Select [**RSA SecurID**] as the Authentication Method.



The screenshot shows the 'Choose an Authentication Method' page. It features a 'SecurID' option, which is highlighted with a yellow box. The page includes the text 'Please choose an authentication method to authenticate with from the options below.' and an image of an RSA SecurID device.

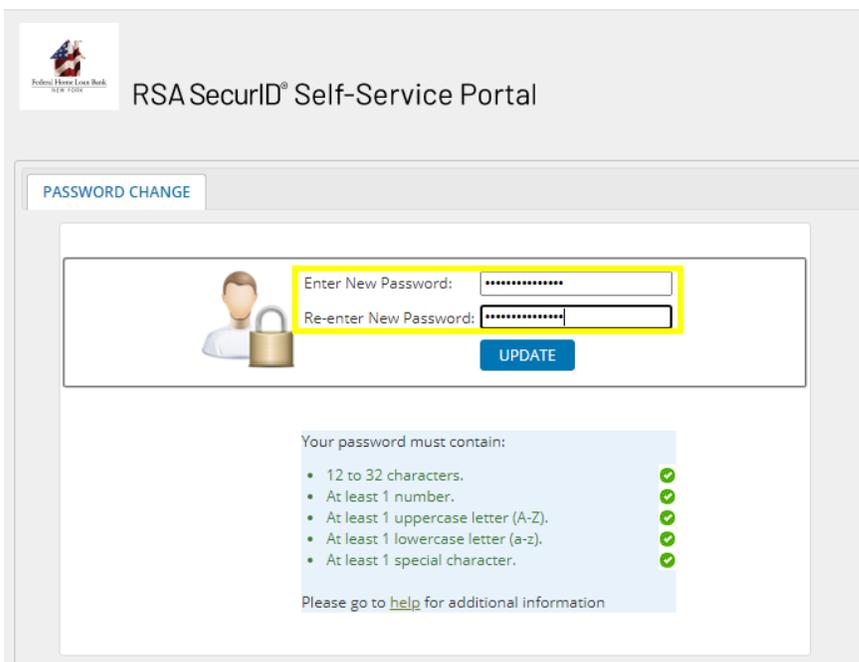
D. Enter your RSA SecurID Passcode and select **[AUTHENTICATE]**.

*Note: For "soft" Tokens, enter the passcode only after using the RSA PIN in the RSA app; "hard" Token devices, enter the RSA PIN followed by the passcode.*

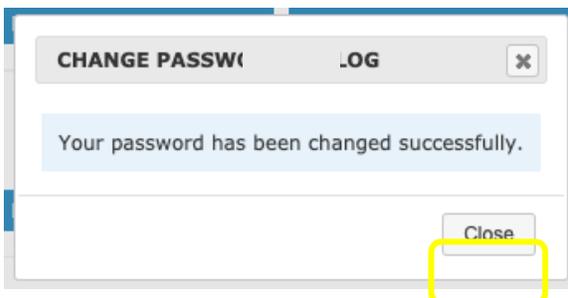


E. Enter your New Password and Re-enter the Password, then select **[UPDATE]**. Password requirements are listed on the Password Change page.

**IMPORTANT: Please note this will be your new System Password.**

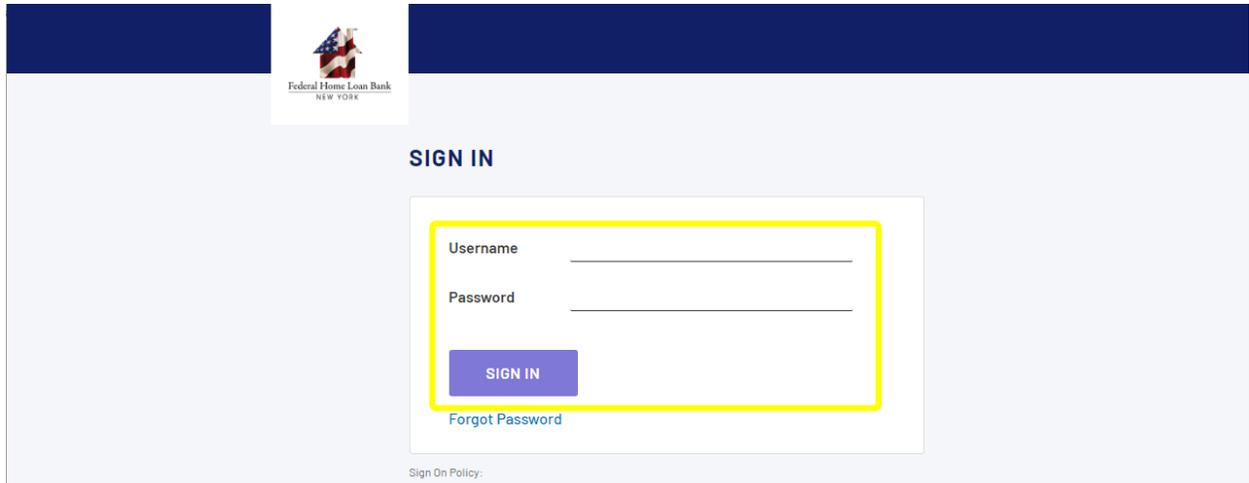


F. **[Close]** the Change Password successful message, and you will be redirected to the Login page.

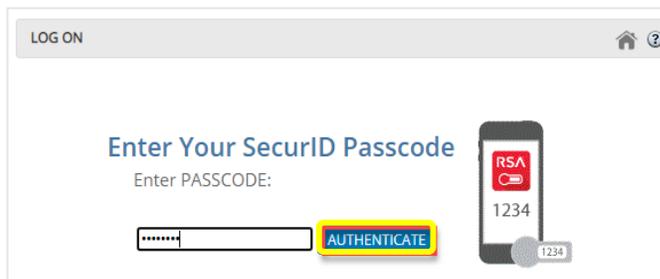


## 2. Log in with Your New Password

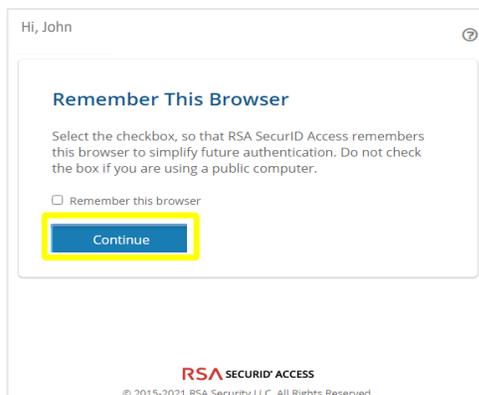
- A. Enter your Username and new Password, then select [**SIGN IN**].



- B. Enter your RSA SecurID Passcode and select [**AUTHENTICATE**].  
*Note: For “soft” Tokens, enter the passcode only after using the RSA PIN in the RSA app; “hard” Token devices, enter the RSA PIN followed by the passcode.*



- C. Select [**Continue**].



You are now successfully logged in.