



REMOVE 1LINK CERTIFICATES

During the course of using the 1Link Transaction Signing and Security Device, multiple certificates for a user may accumulate. This document describes how to remove any certificates that are no longer wanted.

Warning: **Once a certificate is removed from the Security Device it cannot be replaced.** A new certificate can be generated if appropriate, but the prior certificate cannot be recovered. If you need assistance, please contact the 1Link Help Desk Support Center at 1-800-546-5101, press 2, then press 3, and then press 3 for 1Link Security Services

STEP 1

Go to webpage : <https://www.netsolutions.gemalto.com/netutils/Default.aspx>

The SConnect Popup will appear: Accept SConnect Terms and Conditions, install, and then restart PC.

(You must have administrative rights to the local PC)

STEP 2

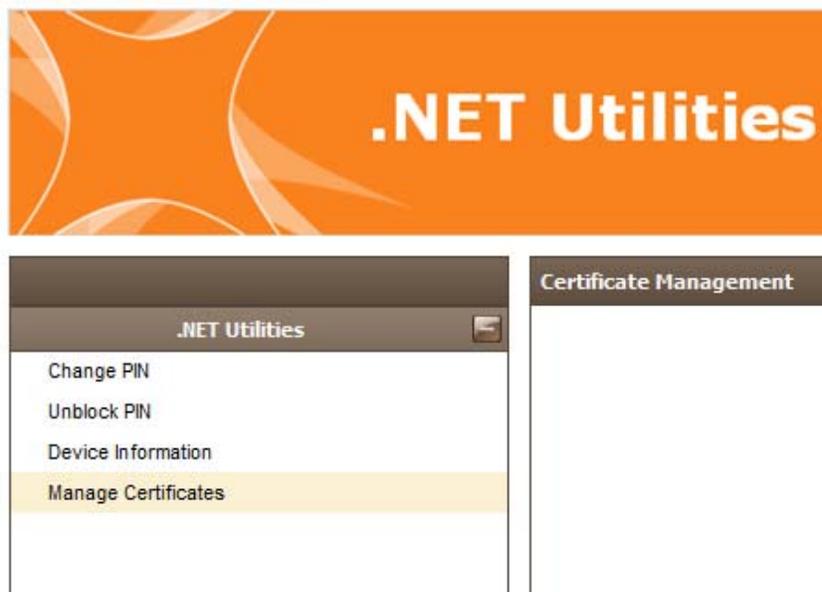
Connect your Security Device to the PC



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STEP 3

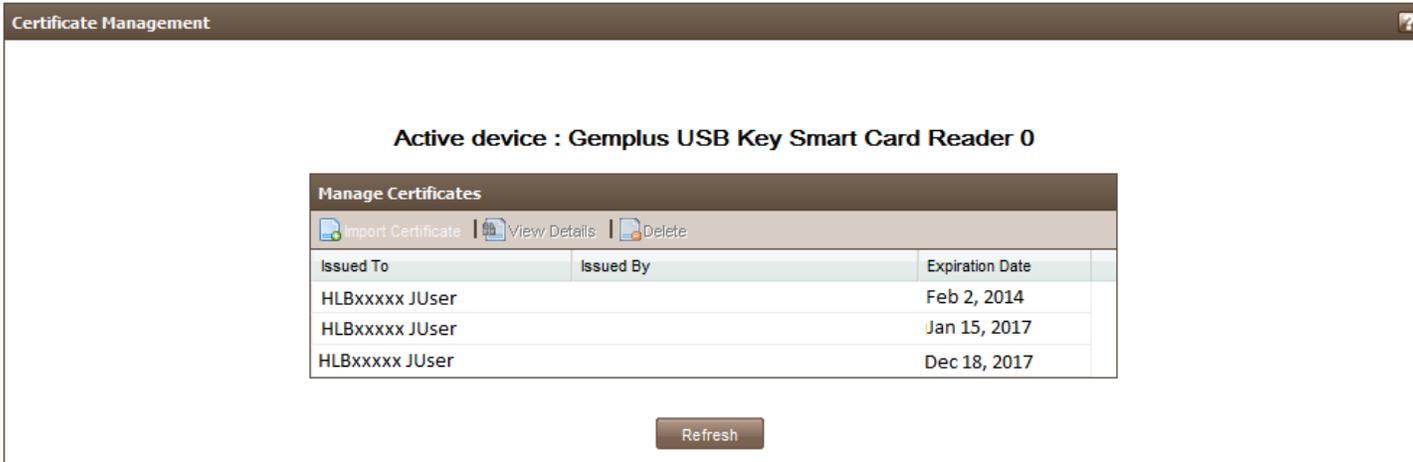
Click **Manage Certificates**



STEP 4

Click on the certificate you want to manage, then click **Delete**

(In this example, Feb 2, 2014 and Jan 15, 2017 certificates will be removed. You can use "View Details" to see more information about a certificate if needed.)

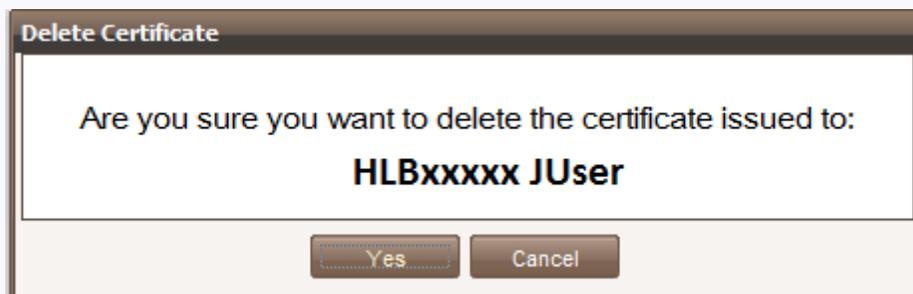




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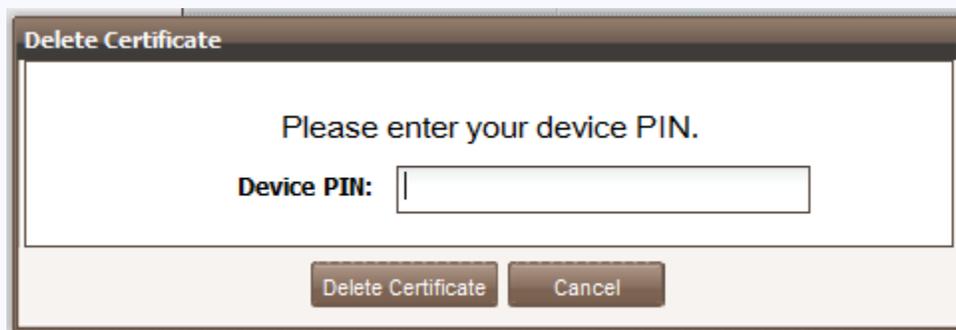
STEP 5

Click **Yes**



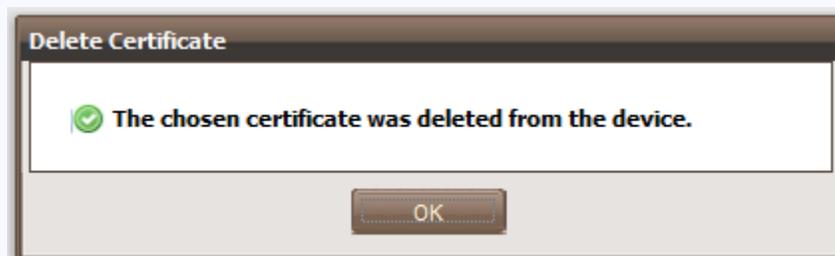
STEP 6

Enter your PIN for the security device and click **Delete Certificate**.



STEP 7

Click **OK**





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Certificate Management ?

Active device : Gemplus USB Key Smart Card Reader 0

Manage Certificates

Import Certificate |
 View Details |
 Delete

Issued To	Issued By	Expiration Date
HLBxxxxx JUser		Jan 15, 2017
HLBxxxxx JUser		Dec 18, 2017

STEP 8

Repeat Steps 4, 5, 6, & 7 for the Jan 15, 2017 Certificate.
You will need to reenter your **PIN**.

Certificate Management ?

Active device : Gemplus USB Key Smart Card Reader 0

Manage Certificates

Import Certificate |
 View Details |
 Delete

Issued To	Issued By	Expiration Date
HLBxxxxx JUser		Dec 18, 2017



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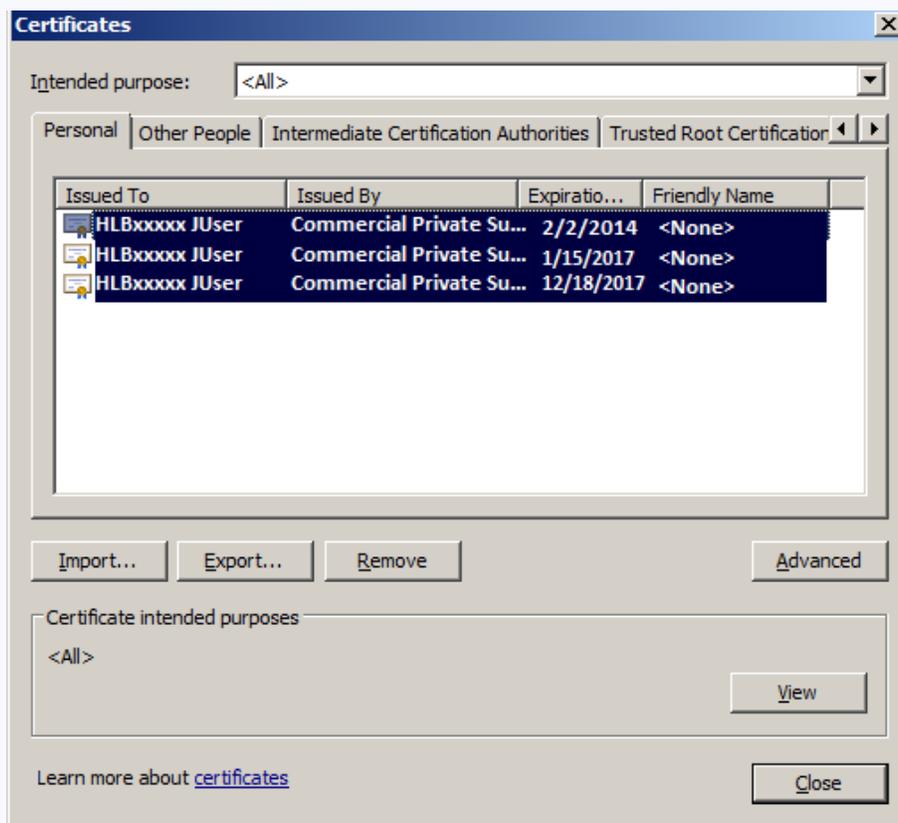
STEP 9

This has removed the unneeded certificates from your Security Device.

However, the browser still has indicators of those old certificates. It is easy to remove those. The Security Device will repopulate the indicators in the browser with those certificates that it holds.

Your IT staff can help you locate the Certificates in your browser. Usually under “Tools” or “Settings”, “Internet Options”, “Content” tab, “Certificates” button.

Select all of your HLB Certificate indicators, and click the “Remove” button. Only remove those items for 1Link. If you have other certificates, please leave them. Only remove those items for 1Link.



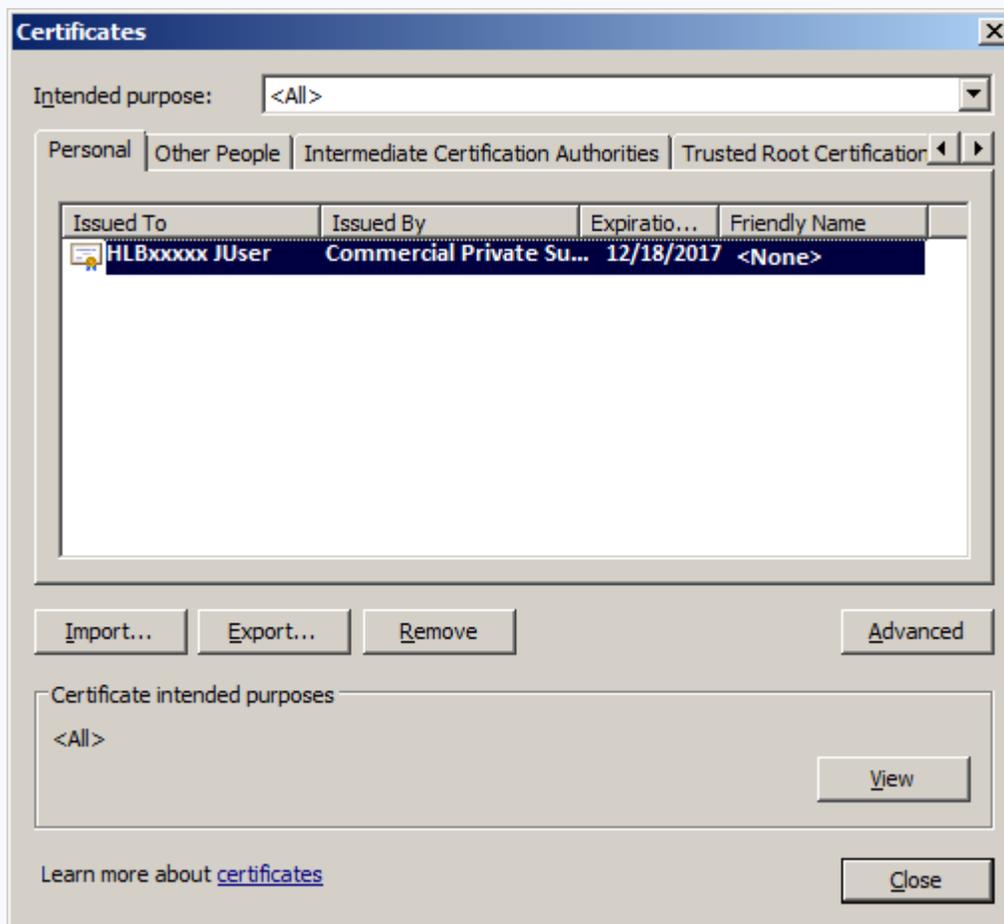
Say YES to removing them.





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1. Close the Certificates window.
2. Unplug and Replug your Security Device.
3. You should now see just the 1Link certificates from your Security Device within your browser listing, and thus, your 1Link listing of certificates to choose when signing a transaction.



Within 1Link, you would now see only one certificate.

